



OFFICE OF INSPECTOR GENERAL

AUDIT OF USAID'S USE OF SYSTEM ADMINISTRATOR ROLES (EXECUTIVE SUMMARY)

AUDIT REPORT NO. A-000-14-005-P
AUGUST 5, 2014

WASHINGTON, D.C.

This is a summary of our report on the “Audit of USAID’s Use of System Administrator Roles.” Network and computer systems administration involves planning and coordinating the installation, testing, operation, and troubleshooting of hardware and software systems. Specific duties include managing accounts and network rights; developing and documenting system standard operating procedures; maintaining system configurations; and making sure that information security and assurance policies are applied strictly.

The Office of Inspector General (OIG), Information Technology Audits Division, performed this audit to determine whether USAID effectively implemented system administrator roles to protect against loss, misuse, or unauthorized access to USAID resources. The audit concluded that USAID has not. We found weaknesses in the Agency’s implementation of system administrator roles, as well as in the system security plan and the system’s configuration; we also found that the system did not have a technical manual on how to manage user rights, roles, and privileges.

The report contains five recommendations to address these problems and help strengthen the administration of USAID’s system administrator roles. Based on our evaluation of management comments and other correspondence, we acknowledged management decisions on each of the five and agreed that final action was taken on two.

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